

ELECTIVES (12 hours required)

CULTURAL DIVERSITY – CUD **8 hours**

| | | |
|-----------|----------|---------------------|
| Thursday | April 13 | 8:30 a.m.-4:30 p.m. |
| Wednesday | May 10 | 8:30 a.m.-4:30 p.m. |
| Friday | June 2 | 8:30 a.m.-4:30 p.m. |

CUSTOMER SERVICE AND COMMUNICATION – CSC **8 hours**

| | | |
|----------|----------|---------------------|
| Friday | April 28 | 8:30 a.m.-4:30 p.m. |
| Friday | May 12 | 8:30 a.m.-4:30 p.m. |
| Thursday | June 8 | 8:30 a.m.-4:30 p.m. |

MEDIATING WORKPLACE DISPUTES – MWD **4 hours**

| | | |
|-----------|----------|-----------------------------|
| Wednesday | April 19 | 1:00 p.m. – 4:30p.m. |
| Wednesday | May 17 | 8:30 a.m. – noon |
| Wednesday | June 28 | 8:30 a.m. – noon |

PROCUREMENT GUIDELINES – PRO **4 hours**

| | | |
|----------|----------|------------------|
| Thursday | April 27 | 8:30 a.m. – noon |
| Thursday | May 25 | 8:30 a.m. – noon |
| Thursday | June 29 | 8:30 a.m. – noon |

STRUCTURED INTERVIEWS – STI **8 hours**

| | | |
|----------|----------|---------------------|
| Monday | April 17 | 8:30 a.m.-4:30 p.m. |
| Thursday | May 4 | 8:30 a.m.-4:30 p.m. |
| Friday | June 22 | 8:30 a.m.-4:30 p.m. |

VIOLENCE IN THE WORKPLACE – VIW **8 hours**

| | | |
|--------|----------|---------------------|
| Friday | April 14 | 8:30 a.m.-4:30 p.m. |
| Friday | May 19 | 8:30 a.m.-4:30 p.m. |
| Friday | June 30 | 8:30 a.m.-4:30 p.m. |